**Second May Bank Holiday Weekend 2020**

**Communications toolkit**

**1) Website copy for partners**

**Healthcare information and advice for the second May bank holiday weekend 2020**

This weekend (23, 24 and 25 May) people living in Birmingham and Solihull are being reminded of their healthcare options should they or their families feel unwell over the long weekend, as some services may not be open as normal.

A range of information and options can be found below, and via the links.

**COVID-19 Care Assistant:** This free 24/7 online service, accessed through [Ask A&E](https://www.uhb.nhs.uk/ask) and powered by Babylon, offers information on COVID-19 and self-isolating, with a free online symptom checker and access to live chat (8am-8pm) with University Hospital of Birmingham NHS Foundation Trust clinicians.

**Pharmacy:** Pharmacies will be treating Monday 25 May 2020 as a normal bank holiday. You can find out which Birmingham and Solihull pharmacies are open on bank holiday Monday [here](https://www.birminghamandsolihullccg.nhs.uk/your-health). Please do not attend if you have COVID-19 symptoms.

**GP practice:** GP practices will be closed over the Bank Holiday weekend (Saturday 23rd May to Monday 25th May 2020). Patients will be able to access GP services if required by calling their practice as normal. They will then be transferred to GP services providing cover for their practice.

**NHS 111:** This is available 24/7 by calling 111 or visiting <https://111.nhs.uk/>

**Walk-in, urgent care or urgent treatment centres:** Locally, some of these options are still available – please check on the [NHS website](https://www.nhs.uk/service-search/other-services/Walk-in%20centre/LocationSearch/663) to ensure that your local site is open. Please do not attend if you have COVID-19 symptoms.

**2)     Social Media**

a)     Resources

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| **Twitter** | |
| **Thursday**  It looks like we’re going to have some sunny weather this #bankholiday weekend in #Birmingham and #Solihull – we hope you have a lovely time!  However, if you’re unwell, there are a range of options available to you. To find out more visit: <https://bit.ly/2LJNz9Z> | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 1.jpg  \* May Bank Holiday Image 1 |
| **Friday**  Are you looking forward to the long weekend?!  While we hope everyone in #Birmingham & #Solihull is able to relax & enjoy some time in the sun, in the event that you or someone you care about is poorly, be sure to get the help you need.  For help, visit: https://111.nhs.uk/ | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 2.jpg  \* May Bank Holiday Image 2 |
| **Saturday**  Monday is a bank holiday and many pharmacies will not be open or will operating on reduced hours.  For more information on your local pharmacy in #Birmingham and #Solihull visit: <https://bit.ly/2WOlBzY> | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 5.jpg  \* May Bank Holiday Image 5 |
| **Saturday AM**  This bank holiday weekend in #Birmingham and #Solihull, make sure you know where to go if you or someone you care about is feeling unwell.  For advice on what to do or where to go, visit: <https://bit.ly/2LJNz9Z> | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 4.jpg  \* May Bank Holiday Image 4 |
| **Saturday PM**  While many people across #Birmingham and #Solihull are enjoying the sun and the long weekend, tonight marks the end of Ramadan for Muslims.  Eid-ul-Fitr Mubarak to all those celebrating! Please remember to practice social distancing and stay safe. | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\Eid Image.jpg  \* Eid Image |
| **Sunday AM**  Tomorrow is a bank holiday and like most local people in #Birmingham and #Solihull, we’re hoping to enjoy the warm, sunny weather!  But do you know what to do if you’re feeling under the weather? To learn more about the options available to you, visit: <https://bit.ly/2WOlBzY> | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 3.jpg  \* May Bank Holiday Image 3 |
| **Sunday PM**  This bank holiday weekend in #Birmingham and #Solihull, if you need support with your #MentalHealth and #wellbeing; it’s available 24 hours a day, 7 days a week. Please call: 📞0121 262 3555  Learn more at: https://bit.ly/2WPIB1G #mentalhealthawarenessweek | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 1.jpg  \* May Bank Holiday Image 1 |
| **Monday AM**  Today is a bank holiday and many pharmacies will be open for a minimum of 3 hours. To find out the opening times for your local pharmacy in #Birmingham and #Solihull visit: <https://bit.ly/2WOlBzY> | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 6.jpg  \* May Bank Holiday Image 6 |
| **Facebook** |  |
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| **Sunday PM**  This #bankholiday weekend in #Birmingham and #Solihull, if you need support with your #MentalHealth and #wellbeing; it’s just a phonecall away.  If you’re feeling worried, stressed, anxious or having trouble sleeping, help is available, 24 hours a day, 7 days a week.  Please call: 📞0121 262 3555  Learn more at: https://bit.ly/2WPIB1G #mentalhealthawarenessweek | \\mlcsu\fileshare\Home\CORP01\devon.bradley\Desktop\Bank Holiday Social images\May Bank Holiday Image 4.jpg  \* May Bank Holiday Image 4 |
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| **Instagram** |  |
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